



101 Northwest Point Boulevard • Elk Grove Village, Illinois 60007

October 1, 2008

Mr. Craig Anderson
Westin Maui Resort & Spa
2365 Kaanapali Parkway
Lahaina, HI 96761

Dear Craig:

On behalf of Apple Vacations, I wish to extend our sincere congratulations to the Westin Maui Resort & Spa for attaining the Apple Vacations' "**GOLDEN APPLE**" award. This honor is in acknowledgement of the outstanding quality and service extended by your hotel property to our customers throughout the 2007-8 program.

This award is based upon tabulated responses from the Vacation Satisfaction Questionnaires, which are completed by our customers at the end of their vacation. Out of over 500 hotels, you and other quality properties have earned this honor. Your hotel has been designated with a "**GOLD**" apple in our brochure and on our website. This distinguishes you to our customers as a hotel that provides above average service and facilities.

Your outstanding effort as a valued partner is very much appreciated. Through our continued combined efforts, we look forward to a prosperous year ahead. Please find your "**GOLDEN APPLE**" award enclosed. Thank you again for your support.

Sincerely,

Karen Valerio
Sr. Revenue Manager Hawaii